

## AI / TECHNOLOGY ETHICS POLICY

At IGH, ethical practices in Artificial Intelligence (AI) and technology are fundamental to our operations. Recognizing the profound societal impact of these technologies, we commit to ensuring their development and use align with the highest ethical standards. This policy outlines our core principles: fairness, transparency, accountability, privacy, and societal impact.

## **IGH** shall

**Fairness and Non-Discrimination:** ensure that our AI systems and technologies operate without bias by conducting regular bias audits, using diverse data sets, and involving diverse stakeholders in the design process.

**Transparency and Explainability**: prioritize making our AI systems understandable and accessible. We shall provide clear documentation, develop explainable AI, and maintain open communication with stakeholders about the capabilities and limitations of our technologies.

**Accountability and Responsibility:** take responsibility for the impact of our AI solutions including establishing an ethics review board, conducting impact assessments, and implementing corrective actions when necessary.

**Privacy and Data Protection:** respect user privacy by adhering to strict data protection practices including minimizing data collection, applying anonymization techniques, and complying with all applicable regulations.

**Societal Impact and Sustainability:** ensure that our technologies contribute positively to society and support sustainability. We shall focus on ethical innovation, sustainable practices, and community engagement.

## IGH shall implement and oversee the policy by

**Training and Awareness:** providing ongoing ethics training for employees and stakeholders, ensuring adherence to our code of conduct.

**Monitoring and Compliance:** conducting regular internal audits and establishing feedback mechanisms for ethical concerns.

**Continuous Improvement:** regularly review and update our ethics policy, engaging with external experts and stakeholders to refine our practices.

This policy has been approved by the company management and is a living document, evolving as we advance in the technology landscape.

Sincerely,

Prathiba Ramadoss, Founder and CEO, Integra Group Holdings